



KHIEM HUYNH

Agile Coach & Scrum Trainer

I graduated from HCMC Bach Khoa University majored in Electrical – Electronics Engineering in 2004 and completed the Master's thesis on image processing – face recognition in late 2007. I only started working in software development in January 2018. After 10 years experiencing in different roles as tester, developer, team leader, Kanban Master, Coach, I became a full-time Agile coach for a software company. I am strong on Scrum frameworks, Kanban and coaching Agile teams. My inspiration is to get more people understand, effectively apply Agile practices then love and want to become Agile leaders.

Professional Experience

July 2018 - present

Agile Coach - DEK Technologies Vietnam

- Develop & conduct training programs to all staff including Agile & Lean mindset, Agile frameworks such as Scrum, Kanban
- Develop & conduct coaching services to Agile Teams in different business areas
- Develop & conduct coaching & training programs to Scrum Masters, Product Owners
- Build up the internal community of Agile practices
- Conduct many Agile workshop & Scrum training to Universities in Ho Chi Minh city
- Play as a change agent who help create changes in organization level

November 2008 – June 2018

DEK Technologies Australia

As a software engineer, the project I worked is about implementing and maintaining the Ericsson APZ real-time operating system, the heart of GSM infrastructures that are deployed around the world. It is a very complex product and my team is responsible for fixing bugs, improve features of the existing system, 1st line and 2nd line support. During 10 years working at DEK Technologies Vietnam, I experienced in some different roles. Below are some milestones:

- 11/2008: Employed & worked for DEK Technologies Australia, Melbourne.
- 06/2009: Came back to Vietnam and worked for DEK Technologies Vietnam

- 12/2011: Became Team Leader, Software Maintenance Team
- 2013-2018: Work as Agile Team Leader & Coach

January 2008 – November 2008

TMA Solutions

I worked as a software tester in a short period of time for 2 projects: Blade Network Technologies (BNT) and Juniper Networks.

- BNT stands for Blade Network Technologies, a USA-based company. I spent 3 months running manual testing for the Smart Connect and Stacking features of the BNT switches.
- About 8 months working for Juniper Networks project, take in charge of testing for new JUNOS releases, the OS running on Juniper Edge routers.

March 2004 – April 2007

QUATEST 3

Quatest 3 is a state company that provide inspecting services in the fields of standards, meteorology, quality and conformity assessment. My department is responsible for inspection and verification on:

- Electrical, electronic and telecommunication equipment
- Construction materials and building components.

Education

- 1999 - 2004: HCMC Bach Khoa University, Electrical - Electronics Engineering
- 2005 - 2007: HCMC Bach Khoa University, Master of Engineering

Training & Certifications

- Professional Scrum Master: PSM I, PSM II, PSM III
- Scaled Agile Framework: Nexus (SPS), SAFe 4.6 (SA)
- Agile Project Management: PMI-ACP
- Professional Scrum Product Owner: PSPO I
- Professional Agile Leadership - Essentials (PAL E)
- International Consortium Agile - Certified Agile Coach (ICP-ACC)
- IDP Transforming Certified Coach
- Training from Back of the Room (TBR) Practitioner